



As responsible holiday park owners, we are committed to clear and open lines of communication with our local community in order to maintain good relationships and to help alleviate their concerns about tourers coming onto our park.

We are taking a number of proactive steps to show that we are committed to ensuring that we are re-introducing our tourers in a safe and responsible manner.

To help reduce the spread of COVID-19 and protect the safety of yourself and others the following guidelines are now in place;

- Please **do not** travel if any of your household have symptoms of COVID-19.
- If you develop symptoms whilst staying on site then please notify reception by phone or email and return home.
- Everyone must respect social distance in all contacts within the park and off-site.
- Contacting park reception by phone or email in first instance.
- No visitors will be allowed access to the park.
- Do not enter anyone else's pitch and especially not their van or tent.
- Do not allow children to roam unsupervised around the park so that they do not, albeit inadvertently, break the social distance rule.
- Bringing your own supplies of food and drink will reduce reliance and congestion in local shops.
- The toilet and shower facilities will be open from 8am to 6pm, but will only permit two people at a time and therefore you may have to wait longer to use them. Please use the sanitiser provided before and after use.
- The laundry facilities will be open from 8am to 6pm on a one in, one out, basis. Please use the hand sanitiser provided before and after use and use the disposable towels and cleaning fluid provided.
- Please understand that the guidance could be changed in accordance with government policy. It could be relaxed or made more stringent with no notice if health conditions require it.

If anybody on site is not following these guidelines, you may be asked to leave the park immediately.