



As responsible holiday park owners, we are committed to clear and open lines of communication with our local community in order to maintain good relationships and to help alleviate their concerns about holiday home owners returning to our park.

We are taking a number of proactive steps to show that we are committed to ensuring that we are re-introducing our holiday home owners back in a safe and responsible manner.

To help reduce the spread of COVID-19 and protect the safety of yourself and others the following guidelines are now in place;

- Please **do not** travel to your holiday home if any of your household have symptoms of COVID-19.
- If you develop symptoms whilst staying on site then please notify reception by phone or email and return home.
- Everyone must respect social distance in all contacts within the park and off-site.
- Contacting park reception by phone or email in first instance.
- The holiday home should only be used by members of the same group.
- No visitors will be allowed access to the park.
- No social gathering with friends/holiday home owners.
- A reminder that 'holiday use only' conditions continue to apply.
- Do not allow children to roam unsupervised around the park so that they do not, albeit inadvertently, break the social distance rule.
- Bringing your own supplies of food and drink will reduce reliance and congestion in local shops.
- Ensure that water systems in your holiday home are flushed through to clear out stagnant water, especially shower heads which should be held away from the face to avoid inhaling spray.
- The laundry facilities will be open from 8am until 6pm on a one in, one out basis. Please do not leave your washing in the machines. Please use the hand sanitiser provided before and after use and use the disposable towels and cleaning fluid provided.
- Please understand that the guidance could be changed in accordance with government policy. It could be relaxed or made more stringent with no notice if health conditions require it.

If anybody on site is not following these guidelines, you may be asked to leave the park immediately.